

Canine Physiotherapy

(1) Canine Initial Physiotherapy Assessment & Treatment - £55

*The Canine Initial Physiotherapy Assessment & Treatment is always the first appointment with The North Devon Vet Physio. This session is **inclusive** of Laser Therapy, PEMF Therapy and Manual Therapies as required and involve a full static and dynamic assessment and bespoke treatment with remedial exercises also being prescribed. These sessions usually last approximately 1 – 1.5 hours.*

(2) Canine Physiotherapy Follow-Up Assessment & Treatment - £50

*The Canine Physiotherapy Follow-Up Assessment and Treatments occur after your first session with The North Devon Vet Physio. These sessions are **inclusive** of Laser Therapy, PEMF Therapy and Manual Therapies and involve a follow-up static and dynamic assessment and bespoke treatment with remedial exercises being prescribed and progressed accordingly. These sessions usually last approximately 45 minutes - 1.25 hours*

(3) Canine Laser Therapy Only Follow-Up Treatment - £35

*The canine Laser Therapy Only Follow-Up Treatments include all the sessions you book after the initial assessment and treatment. This is **inclusive** of Laser therapy Only, but may be supported with additional PEMF Therapy and involve a follow-up static and dynamic assessment. These sessions **DO NOT** include any manual therapies. These sessions are beneficial for dogs that (for example) require osteoarthritis management or have large surgical wounds that require healing. These sessions usually last approximately 30 - 45 minutes.*

Canine Physiotherapy Package Information

Package bookings are to be paid upfront

(1) Canine Physiotherapy 5 Session Package - £240 (Saving £10)

The Canine Physiotherapy 5 Session Package includes 5 Canine Physiotherapy Follow-Up Sessions (£50) and are available following the Initial Assessment and Treatment.

*This package **must** be used within 12-months of purchase!*

(2) Canine Physiotherapy 10 Session Package - £470 (Saving £30)

The Canine Physiotherapy 10 Session Package includes 10 Canine Physiotherapy Follow-Up Sessions (£50) and are available following the Initial Assessment and Treatment.

*This package **must** be used within 12-months of purchase!*

Canine Laser Therapy Package Information

Package bookings are to be paid upfront

(1) Canine Laser Therapy Only 5 Session Package - £165 (Saving £10)

The Canine Laser Therapy Only 5 Session Package includes 5 Canine Laser Only Follow-Up Sessions (£35) and are available following the Initial Assessment and Treatment.

*This package **must** be used within 12-months of purchase!*

(2) Canine Laser Therapy Only 10 Session Package - £320 (Saving £30)

The Canine Laser Therapy Only 10 Session Package includes 10 Canine Laser Therapy Only Follow-Up Sessions (£35) and are available following the Initial Assessment and Treatment.

*This package **must** be used within 12-months of purchase!*

Travel Charge Packages (when required – Upfront Payment)

Travel charges inside our 15-mile radius don't incur any additional charges, but outside of our 15-mile radius, additional travel charges can be added to packages, or can be payed at the time of appointments (see website for the individual session prices):

Additional Travel Charge for 5 Session Packages

- 15 - 20 mile radius = +£8 (saving 20% = £2)
- 20 - 25 mile radius = +£20 (saving 20% = £5)
- 25 - 30 mile radius = +£40 (saving 20% = £10)
- 30 - 35 mile radius = +£60 (saving 20% = £15)

Additional Travel Charge for 10 Session Packages

- 15 - 20 mile radius = +£15 (saving 25% = £5)
 - 20 - 25 mile radius = +£37.50 (saving 25% = £12.50)
 - 25 - 30 mile radius = +£75 (saving 25% = £25)
 - 30 - 35 mile radius = +£112.50 (saving 25% = £37.50)
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IMPORTANT INFORMATION/PACKAGE TERMS AND CONDITIONS:

- Treatment packages are **only valid for 6 or 12 months** following the date of purchase as per the information above.
- Packages can only be used for one animal (e.g. 2 horses can't share a 10 session package).
- Normal treatment packages don't include additional travel expenses, which are either payable at the time of treatment or can be included in the package price at reduced costs (see travel charges packages above).
- Continued WhatsApp support – Messages will be responded to within 24 hours, but may take up to 72 hours when I am on annual leave.
- **Cancellations** – With packages, you also have the benefit of **1 (One)** free cancelation when cancelled between 24-48 hours prior to your animals Physiotherapy session and if made less than 24 hours prior to the session, then you are liable to pay half of the cost of a single session at your next appointment. Subsequent cancellations within 48 hours, will require full payment which is made by using one of the sessions within your package.
- Package payments are **NON-REFUNDABLE** and can **NOT** be transferred to another animal or to an additional year (2 weeks leeway given).
- The only exception for package refunds is if your animal passes away during the time when the package is active, then the average treatment price for the sessions remaining will be refunded minus a £10 admin fee. For this to occur, you (the client) would need to provide proof of decease (veterinary conformation).

E.g., A client payed for a 5 session INDIBA Follow-Up Package for 1 area, costing £240 and their old age pony passed away with 2 sessions remaining. The client would receive a refund of £86.

This is worked out by the average price of a session being £48, then multiplying that by the number of sessions left, equaling £96. Then an admin charge of £10 will be deducted from the total, equaling £86.